

Job title: Quality Technician
Reports to: SHEQ Officer
Location: Slinfold, West Sussex

Role Summary: To ensure that product quality is maintained in line with customer requirements and managing the company's product testing and compliance program

Roles and Responsibilities

- To manage all testing facilities and ensure that the company QA testing program is adhered to.
- Oversee, manage and plan factory inspections and product quality plans to ensure compliance with BBA certification requirements.
- Assist with new product development through product testing and presentation of findings to the Product Development Team.
- Manage and monitor calibration processes, ensuring all equipment is up to date, including annual PAT Testing compliance.
- To manage the application of the FARO Arm including software updates, internal training and to develop and promote the enhanced features within the business.
- To manage our On-Hire Fleet of hot wire cutting equipment, ensuring that necessary processes and procedures are in place and that unit availability is maximised.
- To assist in the deployment of lean manufacturing principles throughout the business to assist with our modernisation program
- To promote and manage the non-conformances systems and to help conduct root cause investigations using 8D, Fishbone or 5 Why techniques as appropriate
- To ensure that customer concerns and product non-conformances are investigated urgently and effective corrective and preventative actions are implemented
- Investigate supplier non-conformities, participating in any supplier visits required to uphold our quality standards, and conduct external audits as required
- To collate, store, analyse and publish all test results identifying any conclusions trends or anomalies, raising appropriate concerns immediately.
- Support ISO certification by assisting with creating, updating or reviewing documentation, operating instructions or procedures and to act as part of the internal audit team.

Key Skills / Qualifications

- Must have a positive proactive attitude to work, and able to work independently
- Methodical and compliance driven mind-set with an accurate eye for detail
- An understanding of lean manufacturing principles
- 1-2 years' experience as a Quality Technician/ Engineer in a manufacturing environment.
- Valid Driving Licence, Good computer skills and Fluent English spoken and written
- Desirable: Understanding of ISO 9001 quality standards
- Desirable: Qualified ISO 9001 and ISO140001 auditor
- Desirable: Technical qualification or degree